

Dianne Rees, MA, PhD, JD  
Instructional Design Program Manager

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Baltimore, MD 21224

## Qualifications

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Experienced e-learning designer and developer with:

- Strong skills in developing performance-focused learning solutions
- Proficiency with graphic design, multimedia tools, and e-Learning authoring tools, including Articulate Storyline and Captivate
- Experience in working with a variety of Learning Management Systems (LMS)
- Solid understanding of instructional design theories, methods, and best practices, with a Masters in Educational Technology
- Able to work efficiently and inventively in fast-paced environments
- Strong project management and leadership skills

### *Software and technology*

Microsoft Office, Adobe Acrobat DC, Adobe Connect, Captivate 9, Articulate Studio, Articulate Storyline 2, Camtasia, Dreamweaver (HTML, CSS), Adobe Premiere Pro, AfterEffects, Photoshop, Illustrator, InDesign, Flash, VideoScribe

## Education

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*Masters:* Educational Technology, San Diego State University

*JD:* Suffolk University School of Law (concentration in intellectual property law)

*PhD:* Molecular, Cellular, and Developmental Biology, Indiana University

*BA:* Major: Biology, Minor: English Literature, New York University

## Relevant Experience

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### *Instructional Design Program Manager*

Johns Hopkins Medicine, Patient Safety Department

Armstrong Institute for Patient Safety and Quality – Baltimore, MD (August 2015-present)

Responsible for designing and developing curriculum strategies in support of patient safety and quality; co-leading Armstrong Institute Learning and Capacity Development Council; managing and mentoring team of instructional designers and program coordinators; LMS administration for internal and external capacity building.

## Most recent projects

- Designed and developed role-tailored elearning relating to high reliability organizing principles
- Designed and developed elearning to support rollout of new event reporting system
- Co-designed gamified approach to reinforce CUSP essential skills
- Designed and developed online game to support CUSP tool use
- Redesigned serious game for CUSP training for developing countries
- Designed materials for nurse leadership safety training in Chile
- Designed and developed revised new employee orientation program for The Johns Hopkins Hospital
- Designed and developed leadership training for the Navy's Bureau of Medicine and Surgery

### ***Senior Instructional Designer (Contract)***

Johns Hopkins Medicine, Patient Safety Department

Armstrong Institute for Patient Safety and Quality – Baltimore, MD (February 2015-August 2015)

Responsible for designing and developing online modules to support rollout of new event reporting system

- Designed and developed online modules on patient safety science, patient safety culture, speaking out for safety, and high reliability practices

### ***eLearning and Support Designer Sr***

CareMore Health Plan, Cerritos CA (August 2014-February 2015)

Responsible for designing, developing, and delivering learning experiences to advance patient-centered care in a managed care environment.

- Designed and developed the Behavioral Health Department's curriculum
- Developed onboarding workbooks for Psychiatric Nurse Practitioners and Therapists
- Designed and developed instructor-led training materials for Nurse Practitioners
- Advised and provided instructional design support for interdisciplinary team training for new hires
- Designed performance support tools for personal safety during field work
- Designed and developed health plan benefits training

### ***Senior Instructional Designer***

Johns Hopkins Medicine

Armstrong Institute for Patient Safety and Quality – Baltimore, MD (July 2012-August 2014)

Responsible for designing, developing, and delivering learning experiences (instructor-led training, blended learning, online learning, and performance support tools) to advance patient safety and quality; Led project teams to develop learning programs in

support of safety & quality improvement work (managing two direct reports); Conducted needs assessments, critical evaluation of learning strategies, and developed new program plans and instructional frameworks.

- Redesigned course curriculum, activities, and presentation materials for a 24-module blended Patient Safety Certificate Program
- Designed and developed a 13-module online Patient Safety Certificate Program hosted on the CME360 platform (work included designing and coding web pages, designing and developing Captivate modules, editing videos)
- Designed and developed new CUSP curriculum (work included designing and developing 9 online modules using Articulate Storyline and designing and developing an experiential instructor-led workshop including a serious game)
- Supported the EMERGE project to improve patient-centered care (work included designing and facilitating instructor-led training and developing a tablet-based simulation as well as engagement newsletters)
- Assisted in redesign of a face-to-face workshop on Improving Patient Safety with Human Factors Methods
- Advised on design of a CEO simulation workshop
- Redesigned and facilitated an online social network community for Learning and Development Department
- Involved in the design and development of educational materials for the Surgical Unit-Based Safety Program (SUSP)
- Developed an onboarding game to support use of the department's social learning platform, Moxie Spaces
- Co-led the hospital system-wide eLearning Focus Group
- Participated in the Education Council, supporting capacity development efforts at Johns Hopkins

### ***Instructional Designer***

Atomic Meme - Irving, TX (Freelancer, September 2009-June 2012)

Created tailored and performance-focused online learning experiences, course designs (or makeovers), materials for ILT or blended learning experiences, as well as performance support tools and job aids; specializing in health care, biotechnology, pharmaceutical, and legal learning solutions.

### ***Scientific Content Specialist***

Cadent Medical Communications- Irving, TX (November 2008 - August 2009)

Provided scientific expertise and strategic communications for pharmaceutical companies; specializing in oncology, advisory board and conference communications and support.